

NEW APPLICATION

SBC Long Distance, LLC d/b/a AT&T Long Distance 3032 Mars Hill Street Modesto, CA 95355

September 10, 2015

Arizona Corporation Commission Docket Control Center 1200 W. Washington Street Phoenix, Arizona 85007

Re:

Advice Letter No. AZ-15-0010

Docket # T-03346A SBC Long Distance, LLC d/b/a SBC Long Distance d/b/a AT&T Long Distance

T-03346A-15-0323

Dear Sirs:

Enclosed for filing are an original and thirteen (13) copies of changes to A.C.C. Tariff No. 16 of SBC Long Distance, LLC, d/b/a AT&T Long Distance. The tariff pages have an issue date of September 10, 2015. AT&T Long Distance requests an effective date of October 12, 2015.

The purpose of this filing is to: (a) remove all references to calling card as service has been sunset and there are no remaining subscribers; (b) remove High Volume Calling II month-to-month rate option as this option has been discontinued and there are no remaining subscribers; and/or (c) remove previously grandfathered plans with no remaining subscribers.

Please direct any questions regarding this filing to me, Donna Daniele, 3032 Mars Hill Street, Modesto, CA 94583. I may be reached via telephone at (209) 551-2571 or via email at dg1612@us.att.com.

Thank you for your assistance in this matter.

Sincerely,

Donna M. Daniele

Donne M. Daniele

Area Mgr-Regulatory Relations

Enclosures:

1015 SEP - 9 P 12: 00

刀

П

ORIGINAL

Arizona Corporation Commission DOCKETED

SEP 0 9 2015

DOCKETED BY

Arizona Voice Tariff

A.C.C. Tariff No. 17 1st Revised Page 11 Cancels Original Page 11 Effective: October 12, 2015

SECTION 1 – DEFINITIONS AND ABBREVIATIONS

NXX: The first three digits of a Customer's telephone number. N is a number between 2 and 9. X is a number between 0 and 9.

Off-Net: A location where the Company's primary Third Party Vendor does not have facilities.

On-Net: A location where the Company's primary Third Party Vendor has facilities.

Operator Toll Assistance Services: Enable callers to place calls from their presubscribed telephone line or when away from their established primary Service location with the ability to bill the call with alternate billing options. Calls may be fully automated or may require the assistance of an operator. Operator Toll Assistance Services are also known as alternate billed services.

Out of Term: Rates and charges which apply to Customers with an out of term agreement, or which are applied when a term plan agreement has ended and no new term plan agreement has been signed.

OTC: One Time Charge.

PABX: Private Automatic Branch eXchange.

Pacific Bell Instant OfficeSM: A service mark of AT&T Intellectual Property. Pacific Bell Instant Office□ is a service provided by an Affiliate of the Company.

Pacific Bell WirePro™: A trademark of AT&T Intellectual Property

PBX: Private Branch Exchange.

Person-to-Person: Any operator-handled call whereby the person originating a call specifies a particular person to be reached, or a particular station, room number, department, or office to be reached through a PBX attendant.

Phone-ProtectSM: Phone-Protect□ is a service mark of AT&T Intellectual Property.

PIC: Primary Interexchange Carrier.

(D) (D)

Plexar[®]: A registered trademark of AT&T Intellectual Property.

Plexar I[®]: A registered trademark of Southwestern Bell Telephone, L.P. Plexar I[®] is a service provided by an Affiliate of the Company.

POP: Point-of-Presence. A physical place at which the local telephone company terminates subscriber Circuits for long distance dial-up or leased-line communications or a Company-designated location where a facility is maintained for the purpose of providing access to the Company's Service.

Postalized: Charging a Flat Rate per minute irrespective of the distance the call is carried. Stems from the fact that the United States Post Office also charges a Flat Rate irrespective of how far it carries the mail (within the country).

POTS Number: Plain Old Telephone Service Number. The 10-digit telephone number associated with basic local exchange service.

Power Office SM: A service mark of AT&T Intellectual Property. Power Office SM is a service provided by an Affiliate of the Company.

A.C.C. Tariff No. 17 1st Revised Page 14 Cancels Original Page 14 Effective: October 12, 2015

Arizona Voice Tariff SECTION 1 – DEFINITIONS AND ABBREVIATIONS

The Message Center™: A trademark of Pacific Bell Telephone Company.

The Works[®]: A registered trademark of Southwestern Bell Telephone Company. The Works[®] is service provided by an Affiliate of the Company.

Third Party Vendor: A company, entity or individual, other than the Company, designated by the Company that provides the facilities and/or the equipment required to provide Service(s).

Three Way Calling: A service or feature associated with local exchange service which is defined in the tariff of the Company or an Affiliate of the Company.

TLC: Termination Liability Charge. A charge which applies when the Customer cancels Service prior to the expiration date of a term plan agreement for Data Service(s).

(D)

(D)

Toll Free Number: A telephone number associated with a Customer's Toll Free Service that is used by the calling party without charge to the calling party. The area code for a toll free number is either 800, 877, or 888 or other area code assignments as appropriate.

Toll Free Service: Also known as AT&T Long Distance Toll FreeSM Service. A reverse-billed Service that permits calls to be completed without charge to the calling party.

Total Revenue Commitment: The dollar commitment the Customer makes to the Company under the Customer's term plan agreement for the total length of the term plan. The Total Revenue Commitment is calculated by totaling the following dollar amounts as applicable (a) for a Business Optional Calling Plan with a MAC, the MAC times the number of years of the term plan agreement; (b) for a Business Optional Calling Plan with a MMC, the MMC times the number of months of the term plan agreement; and (c) for a Business Optional Calling Plan with a MRC, the MRC times the number of months of the term plan agreement.

Transmission Speed: Denotes the line or Channel speed in Bits per second.

Under-Utilization Fee (UUF): A one-time charge applicable when the Customer fails to meet Revenue Commitments of the Customer's Term Plan Agreement.

V&H: Vertical and Horizonal geographic coordinates.

VIP: Volume Incentive Plan.

Voice Grade Equivalent: Includes Centrex, Plexar, Local ISDN BRI and Local ISDN PRI.

Voice Mail PlusTM: A trademark of Southern New England Telephone Company.

WATS: Wide Area Telecommunications Service.

Wire Center: A specified geographical location used for determining mileage measurements.

WTN: Working Telephone Number.

A.C.C. Tariff No. 17 1st Revised Page 15 Cancels Original Page 15 Effective: October 12, 2015

Arizona Voice Tariff

SECTION 2 - RULES AND REGULATIONS

2.1 Application of the Tariff

- 2.1.1 This Tariff contains the descriptions, regulations, and maximum rates applicable to intrastate InterLATA and intrastate IntraLATA telecommunications Service offered by the Company with principal offices located at 208 South Akard Street, Dallas, Texas 75202. Service is furnished for communications that both originate and terminate at points within the State under terms of this Tariff. Unless otherwise indicated in this Tariff, Service is available on a statewide basis.
- 2.1.2 The Company shall not be deemed to have waived or impaired any right, power, requirement or option reserved by this Tariff (including, without limitation, the right to demand exact compliance with every term and condition herein), by virtue of any custom or practice of the Company at variance with the terms hereof, or any failure, refusal or neglect of Company to exercise any right under this Tariff or to insist upon exact compliance with its terms, or any waiver, forbearance, delay, failure or omission by Company to exercise any right, power or option hereunder.

2.2 Limitations on Service

- 2.2.1 Service is offered subject to the availability of facilities, equipment, or systems, the Company's ability to fulfill the request for Service and the provisions of this Tariff. Service is not offered where operating conditions do not permit. The Company reserves the right, without incurring liability, to refuse to provide Service, to or from any location where the necessary facilities, equipment, systems, billing agreements, and/or switch software are not available. In case a shortage of facilities exists at any time, either for temporary or protracted periods, the establishment of Switched Services shall take precedence over the establishment of Data Services.
- 2.2.2 Except for calls from Casual Callers, all Switched Services provided according to this Tariff are intrastate add-on Services available from the Company only if the Customer subscribes to the Company's comparable interstate Service offering or interstate promotional offering unless otherwise indicated in this Tariff. Unless otherwise indicated in this Tariff, intrastate Switched Services are not available on a stand-alone basis. Unless otherwise stated in this Tariff, the method of provisioning a specific Service is determined by the Company.
- 2.2.3 A third party call is any call charged to a number other than that of the called or calling party. The Company reserves the right to refuse to process a third party call when acceptance of charges at the third number cannot be confirmed.
- 2.2.4 Without incurring liability, the Company reserves the right to discontinue Service or to limit the use of Service, when necessitated by conditions beyond the Company's control, or when the Customer or End User is using Service in violation of the law or in violation of the provisions of this Tariff. The Company may regularly review any Customer's toll usage in order to protect itself from fraudulent or excessive usage by high-risk Customers or Customers who are delinquent in their payments. When the Company determines that the usage volume increases the likelihood that a particular Customer will not pay or will be unable to pay for usage, the Company may implement its toll blocking process. Customers will be provided notification of the limit placed upon their toll usage pursuant to the establishment of credit, indebtedness of Service, and toll restrictions provisions of this Tariff.

1st Revised Page 23 Cancels Original Page 23 Effective: October 12, 2015

A.C.C. Tariff No. 17

Arizona Voice Tariff

SECTION 2 - RULES AND REGULATIONS

- 2.5 Obligations of the Customer (continued)
 - 2.5.1 (continued)
 - **(I)** Reserved for Future Use

(T/D)

- Claims of patent infringement arising from combining or connecting Channels with equipment and systems of the Customer or Authorized Users.
- Defacement of, or damage to, the Customer's Premises resulting from the furnishing, installation, and/or removal of Channel facilities or the attachment of instruments, equipment and associated wiring on or from the Customer's Premises.
- Claims arising out of the use of Services or Company-Provided equipment in an unsafe (L) manner (such as use in an explosive atmosphere) or the negligent or willful act of any person other than the Company.
- Any suits, claims, losses or damages, including punitive damages, attorney fees and court costs by third persons arising out of the construction, installation, operation, maintenance, or removal of the Customer's Circuits, facilities, or equipment connected to Services. This includes without limitation, Workmen's Compensation claims, actions for infringement of copyright and/or unauthorized use of program material, libel and slander actions based on the content of communications transmitted over the Customer's Circuits, facilities or equipment, and proceeding to recover taxes, fines, or penalties for failure of the Customer to obtain or maintain in effect any necessary certificates, permits, licenses, or other authority to acquire or operate Service(s).
- If a Customer directly or indirectly authorizes third parties to use the Service, the Customer will 2.5.2 indemnify and hold the Company harmless against any and all claims asserted by said party, demands, suits, actions, losses, damages, assessments or payments which may be asserted or demanded by said parties or by others as a result of said parties' actions or omissions.
- 2.5.3 The Company's failure to provide or maintain Service under this Tariff will be excused by the Customer for all circumstances beyond the Company's reasonable control.
- 2.5.4 The Customer will indemnify and save the Company harmless from any and all liability not expressly assumed by the Company in Section 2.3 of this Tariff and arising in connection with the provision of Service to the Customer, and will protect and defend the Company from any suits or claims alleging such liability, and will pay all expenses (including attorneys' fees) and satisfy all judgments which may be incurred by or rendered against the Company in connection therewith.
- 2.5.5 The Customer is responsible for payment for all calls originated at the Customer's number(s), terminated on the Customer's TFS Number, accepted at the Customer's number, or any Operator Toll Assistance billing option, or incurred at the specific request of the Customer. The Customer is responsible for paying for all Services the Company provides to or from the Customer's number(s), regardless of whether the Customer's facilities were fraudulently used or used without Customer's knowledge in full or in part. These responsibilities are not changed due to any use, misuse or abuse of the Customer's Service or Customer-provided equipment by third parties, the Customer's employees or the public.

(D)

Issued: September 10, 2015

A.C.C. Tariff No. 17 1st Revised Page 27 Cancels Original Page 27 Effective: October 12, 2015

Arizona Voice Tariff

SECTION 2 - RULES AND REGULATIONS

2.7 Obtaining Services

2.7.1 General

To obtain Service, the Company requires the Customer to provide the Company with whatever authorization the Company deems appropriate. For example, the Company may require the Customer to execute a letter of agency, service agreement, RespOrg agreement, contract, etc. depending on the Service(s) selected by the Customer. Service may be initiated based on written or oral agreement between the Company and the Customer. The Company reserves the right to require an Applicant to sign an application for the Service desired, on a form provided by the Company, as a condition for establishing Service. Applications for Service will be accepted by the Company provided that the Service is available, and the Company has no reason to believe the Customer will not comply with the provisions of this Tariff. The Company will also accept an oral application from a Customer for additions to or changes in existing Service. Upon the Company's acceptance of this authorization, all applicable provisions in the Company's Tariff, as amended from time-to-time, become the agreement for Service between the Company and the Customer. The Company reserves the right, at any time, to require any Customer to present proof of identification to the Company as the Company may then deem acceptable. Acceptance or use of Service offered by the Company shall be deemed an application for such Service and an agreement by the Customer to subscribe to, use, and pay for such Service in accordance with the applicable Tariffs of the Company. The Applicant must also establish credit satisfactory to the Company as provided in Section 2.7.2 of this

2.7.2 Establishment of Credit; Indebtedness; Toll Restriction

(A) Applicant

The Company reserves the right to require all Applicants to establish credit worthiness to the reasonable satisfaction of the Company. Upon receipt of the signed letter of agency or other authorization the Company deems appropriate, the Applicant will be deemed to have authorized the Company to obtain such routine credit information and verification as the Company requires.

(B) Customer

If the conditions of Service or the basis on which credit was originally established have materially changed, an existing Customer may be required to establish additional credit. The Company reserves the right to examine the credit record and check the references of any Customer at any time. The Company may establish credit limits for new and existing Customers. Where a credit limit is established for a Customer, the Customer will be notified of the Customer's initial credit limit amount and any subsequent credit limit changes.

(D) | (D)

(D)

Where a Customer becomes delinquent in payments, a new credit limit may be established that is lower than the Customer's initial credit limit. In the event a Customer's established credit limit is exceeded, or in the event a Customer becomes delinquent in the Customer's payments, the Company may implement its toll blocking process. Pursuant to that process, the Company may place a restriction on or discontinue Customer's use of intrastate long distance services, 1+, 0+, and all 900/976/700/500 calls until the Customer makes payment arrangements satisfactory to the Company. Access to local calling, operator assisted calls, emergency services (9-1-1), calls placed via a toll free number (800, 877, 888 or other area code assignments as appropriate) will not be affected. In the event that toll access is restricted or blocked pursuant to the foregoing, Customers attempting to access restricted services will be automatically routed to either a recorded announcement or a service representative for information regarding restoration of service.

A.C.C. Tariff No. 17 1st Revised Page 32 Cancels Original Page 32 Effective: October 12, 2015

Arizona Voice Tariff

SECTION 2 - RULES AND REGULATIONS

2.9 Rendering Bill (continued)

Special Bill Detail For Customers With MAC/MMC 2.9.3

> For Customers that commit to a MAC or an MMC, the Customer's master bill will contain: (a)the Customer's MAC or MMC revenue commitment; (b) number of accounts used towards the MAC/MMC; (c) the length of the term plan, if applicable, and the term plan agreement end date; (d) year-to-date cumulative dollar revenue applicable to the MAC; and (e) current period cumulative dollar revenue applicable to the MAC/MMC.

2.10 Disputed Charges

- The Company will not be required to consider any Customer claim for damages or statutory 2.10.1 penalties, or adjustments, refunds, credits or cancellation of charges, unless the Customer has notified the Company, in writing, of any dispute concerning charges, or the basis of any claim for damages, within sixty (60) calendar days after an invoice is rendered or a debit is effected by the Company for the call giving rise to such dispute or claim.
- Any such notice must set forth sufficient facts to provide the Company with a reasonable basis upon which to evaluate the Customer's claim or demand. Such notice must be sent to the Company's Customer Service Department as per Section 2.11 of this Tariff. If the Customer is not satisfied with the Company's resolution of a billing inquiry, the Customer may make application to the Commission for review and disposition of the matter.
- 2.10.3 Failure of the Customer to participate in the Company's effort to resolve a dispute or claim will constitute a waiver of the Customer's rights to a continuance of Service.

2.11 Customer Service Department

Customer correspondence must be addressed to the attention of the Customer Service Department and sent to the appropriate office. The Customer may also contact the Company's Customer Service Department by calling a toll free number. The Company's Customer Service address and toll free number are printed on the Customer's bill.

(D)

(D)

For Customers using Credit Card billing or automatic withdrawal from the checking or savings account, the Company's Customer Service address and toll free number are provided with the Customer's bill detail.

2.12 Mileage Measurements

The mileage for a call between access lines associated with stations that use the same rate center is one mile. Calculation for mileage between the Serving Wire Centers for Private Line Service is based on the V & H coordinates as obtained by references to NECA Tariff No. 4. Mileage is rounded up to an integer value to determine the airline mileage. Mileage is rounded up to an integer value to determine the airline mileage.

Airline mileage is calculated as follows:

The square root of: $(V1-V2)^2 + (H1-H2)^2$

Where V1 and H1 are the V and H coordinates of point 1 and V2 and H2 are the coordinates of point 2.

Issued: September 10, 2015

A.C.C. Tariff No. 17 1st Revised Page 37 Cancels Original Page 37 Effective: October 12, 2015

Arizona Voice Tariff

SECTION 2 - RULES AND REGULATIONS

2.24 Reserved for Future Use

(T/D)

(D)

(D)

2.25 Special Service Arrangements

The Company may offer Services to Customers for terms and conditions and for rates and charges that differ from those stated in this Tariff. Individual contracts will specify the applicable terms and conditions, rates and charges, and the length of the term plan agreement. Such terms and conditions and rates and charges will be available under contract to similarly situated Customers for a period of ninety (90) days following the effective date of the SSA of the initial Customer for whom the SSA was designed, unless otherwise specifically provided for in the SSA. Similarly situated Customers enrolling in a SSA must agree to service installation no more than ninety (90) days after contracting to receive services under a SSA.

Unless otherwise specified, the regulations for the special service arrangements are in addition to the applicable regulations specified in other sections of this Tariff. Customer-specific service arrangements, which may include engineering, installation, construction, facilities, assembly, and/or other special services, may be furnished in addition to existing Tariff offerings. Rates, terms, and conditions plus any additional regulations, if applicable, for the special service arrangements will be developed upon Customer's request.

2.26 Revenue and Term Plan Commitments

2.26.1 General

- (A) The terms and conditions for qualifying for each specific offering are described in Section 3 this Tariff. Business Customers subscribing to one of the Company's High Volume Calling plans or Block of Time 2-year or 3-year term plan commitment are required to sign term plan agreements. This section also applies to Business Optional Calling Plans with MRC and term commitment.
- (B) By committing to a MAC or an MMC, the Customer commits to spending a predetermined dollar revenue volume, either annually in the case of a MAC or monthly in the case of an MMC.
- (C) By making a term plan commitment, the Customer commits to remain a Customer of Company for a specified length of time. Only 1+ outbound, AT&T Long Distance Toll Free SM Services usage rates will remain in effect for the life of the term plan agreement. Unless otherwise indicated in this Tariff, all other rates, MRCs, NRCs, Operator Toll Assistance Services, Directory Assistance Services, and any applicable payphone and other third-party pass through charges, regulatory fees, and surcharges are subject to change during the term of the agreement.

(D)

A.C.C. Tariff No. 17 1st Revised Page 38 Cancels Original Page 38

Effective: October 12, 2015

Arizona Voice Tariff

SECTION 2 - RULES AND REGULATIONS

2.26 Revenue and Term Plan Commitments (continued)

2.26.1 General (continued)

(C) (continued)

.1 High Volume Calling Plans

At the end of the term plan agreement, if the Customer does not renew their current term plan agreement, nor cancel Services, the Company will revert the term to the original tariff rates on a month-to-month basis unless otherwise indicated in this Tariff.

.2 Small Business Optional Calling Plans

All term agreements will automatically renew on the first day after the initial or any renewal term has expired at the then current rates for the small business optional calling plan defined in Section 4.7 of this Tariff.

Unlimited plans will remain in effect and the term will automatically renew until either: (a) canceled or changed by the Customer; (b) the Customers terminates Service with the Company; (c) the Company no longer offers this plan to new Customers or to existing Customers moving to new locations or changing the number of access lines^{1, 2} under the BTN to which this plan applies; or (d) the Company notifies the Customer this plan is no longer available for auto-renewal; whichever occurs first.

2.26.2 Calculation of MAC and MMC

(A) Customer Subscribes To Any of the Company's High Volume Calling Plans

Revenue associated with any of the Company's High Volume Calling plans contribute towards meeting the MAC or MMC as described below. If a Customer subscribes to other inbound or outbound services, the revenue will not be counted when calculating whether or not the Customer has met the MAC or MMC commitment for High Volume Calling.

(D) | (D)

A MAC or MMC commits the Customer to paying the Company a predetermined amount of revenue resulting from: (a) 1+ outbound domestic and International usage; (b) domestic inbound usage and usage charges associated with Canadian AT&T Long Distance Toll Free Service; and (c) any credits associated with a qualified usage item. (D/T)

(D/1)

¹This service not offered under this Tariff

²Access Line¹ changes apply to unlimited small business optional calling plans only.

Arizona Voice Tariff

A.C.C. Tariff No. 17 1st Revised Page 39 Cancels Original Page 39 Effective: October 12, 2015

(D)

(D)

SECTION 2 - RULES AND REGULATIONS

2.26 Revenue and Term Plan Commitments (continued)

- 2.26.2 Calculation of MAC and MMC (continued)
 - (A) Customer Subscribes to Any of the Company's High Volume Calling Plans (continued)
 - .2 Charges associated with directory assistance Service, monthly recurring charges and one time charges, taxes and surcharges, reductions because of promotions (free minutes or reduced price per minute), and adjustments that are not associated with a particular usage item are not included in determining whether the Customer has met the MAC or MMC.
 - .3 For Customers subscribing to outbound Service with one BTN, all qualified usage generated under all of the Customer's WTNs billed under that BTN will be totaled to determine if the Customer has met the MAC or MMC for the Customer's BTN. For Customers subscribing to TFS with one BTN, all qualified usage generated under all of the Customer's TFS Numbers associated with that BTN will be totaled to determine if the Customer has met the MAC or MMC for the Customer's BTN.
 - .4 For selected Services, a Customer with multiple BTNs can group those BTNs together into one Aggregation ID such that all usage within this group can be combined. See Section 2.27 of this Tariff for explanation of Aggregation ID.
 - (B) Calculation of MMC for Customers Subscribing to Small Business Optional Calling Plans

This section applies to Customers that subscribes to any of the Small Business Optional Calling Plans, except those Small Business Optional Calling Plans referenced in Section 2.26.2 (C) of this Tariff.

Only the revenue associated with the Small Business Optional Calling Plans contributes towards meeting the MMC. If a Customer subscribes to other inbound, outbound services, the revenue will not be counted when calculating whether or not the Customer has met the MMC associated with the Service.

- .1 An MMC commits the Customer to paying the Company a predetermined amount of revenue resulting from: (a) 1+ outbound domestic and International usage; (b) domestic switched TFS usage and usage charges associated with Canadian AT&T Long Distance Toll FreeSM Service;; and (c) any credits associated with a qualified usage item. (D/T)
- .2 Charges associated with directory assistance Service, monthly recurring charges and one time charges, taxes and surcharges, reductions because of promotions (free minutes or reduced price per minute), and adjustments that are not associated with a particular usage item are not included in determining whether the Customer has met the MMC or MAC. Calculation of MMC for Customers Subscribing To Small Business Optional Calling Plans with a "15" in its name

This section applies to Customers that subscribes to any Small Business Optional Calling Plan with the number a"15" in its name. The rules and regulations for the calculation of MMC are the same as those described in Section 2.26.2 (B) of this tariff except International usage does not contribute to meeting the MMC.

A.C.C. Tariff No. 17 1st Revised Page 43 Cancels Original Page 43 Effective: October 12, 2015

Arizona Voice Tariff

SECTION 2 – RULES AND REGULATIONS

2.27 Aggregation Grouping

- 2.27.1 Aggregation grouping is the collecting of a Customer's multiple BTNs into a group such that all usage within this group can be combined to determine the Customer's usage rate or volume discount.
- 2.27.2 The Customer determines which BTN(s) will be aggregated. With Aggregation grouping, the Customer must select one BTN as the master BTN. The BTNs that go together in the Aggregation grouping will be assigned an Aggregation ID.
- 2.27.3 Changes to a Customer's Aggregation grouping (such as adding or deleting BTNs) will not affect the Customer's MMC, MAC or term plan commitment.
 - (A) If a Customer has combined Services, i.e. outbound and TFS aggregated together, and chooses to disconnect all of the outbound Services leaving only TFS line(s) that utilizes Switched Access to reach the long distance network, the POTS telephone number associated with TFS must be presubscribed to the Company for the provision of 1+ outbound long distance Service or the Customer's TFS plan must be transferred to one of the Company's High Volume Toll Free Calling plans described in Section 3.7 of this Tariff. Otherwise, the Company may terminate Service pursuant to Section 2.20 of this Tariff.
 - (B) If a Direct-billed Customer has combined Services, i.e. outbound and TFS aggregated together, and chooses to disconnect all of the outbound Services leaving only one (1) TFS, TFS may continue to be direct-billed.

2.28 Changes to Rates and Charges

In accordance with Commission rules, the Company may adjust its current rates and charges for Services by filing revised Price List pages with the Commission. When usage rates are being changed, the change will become effective with the next billing period after the effective date of the rate change.

Arizona Voice Tariff

A.C.C. Tariff No. 17 1st Revised Page 44 Cancels Original Page 44 Effective: October 12, 2015

SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

3.1 Operator Toll Assistance Services

See Section 7.1 for Operator Toll Assistance Services Rates and Charges

3.1.1 General

Operator Toll Assistance Services include a variety of billing options. Callers may use Operator Toll Assistance Services to place intrastate calls from their presubscribed telephone line or when away from their established primary Service location. Calls can originate from either tonegenerating or rotary-dial instruments. Unless otherwise indicated in this Tariff, all calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. See Section 7 for rates and charges.

3.1.2 Availability

Service is available to a Customer that subscribes to any of the Company's outbound offerings.

(D) (D)

3.1.3 Access Method

- (A) Callers dialing one plus (1+) one of the Company's Toll Free Access Numbers over Switched Access lines will hear recorded messages that guide the caller. Callers may elect to use any of the billing options described in this Tariff or they may reach the operator for assistance. Callers placing a call from a tone-generating telephone may select one of the various Operator Toll Assistance Services options by pressing the appropriate key on their tone-generating telephone. The call will default to an operator for assistance if (1) the call originates from a rotary telephone or (2) the call originates from a tone-generating telephone and the caller fails to make a selection on its keypad.
- (B) Unless otherwise indicated in this Tariff, callers may also place Operator Toll Assistance Services from Off-Net locations by dialing:
 - .1 00 from a presubscribed telephone line and request the long distance operator to complete the call or
 - .2 0+ the called number from a presubscribed telephone line
- (C) Unless otherwise indicated in this Tariff, callers may also place Operator Toll Assistance Services from On-Net locations by dialing:
 - .1 00 from a presubscribed telephone line and follow the prompts
 - .2 0+ the called number from a presubscribed telephone line.

3.1.4 Completion Type

- (A) Station-to-Station: Any operator-handled call whereby the person originating the call does not specify a particular person to be reached, or a particular station, room number, department, or office to be reached through a PBX attendant.
- (B) Person-to-Person: Any operator-handled call whereby the person originating the call specifies to the operator a particular person to be reached, or a particular station, room number, department, or office to be reached through a PBX attendant.

A.C.C. Tariff No. 17 2nd Revised Page 45 Cancels 1st Revised Page 45 Effective: October 12, 2015

Arizona Voice Tariff

SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

- 3.1 Operator Toll Assistance Services (continued)
 - 3.1.5 Billing Options
 - (A) Reserved for Future Use

(T/D)

(D)

Issued: September 10, 2015

A.C.C. Tariff No. 17 3rd Revised Page 46 Cancels 2nd Revised Page 46 Effective: October 12, 2015

Arizona Voice Tariff

SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

(D)

Issued: September 10, 2015

A.C.C. Tariff No. 17 2nd Revised Page 47 Cancels 1st Revised Page 47 Effective: October 12, 2015

Arizona Voice Tariff

SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

| | | | | | | | | | | | | | | |

Issued: September 10, 2015

3rd Revised Page 48 Cancels 2nd Revised Page 48

Effective: October 12, 2015

A.C.C. Tariff No. 17

Arizona Voice Tariff

SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

(D)

Issued: September 10, 2015

A.C.C. Tariff No. 17 3rd Revised Page 49 Cancels 2nd Revised Page 49 Effective: October 12, 2015

Arizona Voice Tariff

SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

Arizona Voice Tariff

A.C.C. Tariff No. 17 1st Revised Page 51 Cancels Original Page 51 Effective: October 12, 2015

SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.6 Level of Automation (continued)

(B) Operator Assisted

An operator assisted call occurs when the person originating the call reaches an operator by utilizing an access method that involves dialing the called telephone number, but the operator collects the billing information to complete the call.

(C) Fully Automated

A fully automated call occurs when the person originating the call dials zero plus (0+) from a presubscribed line or one plus (1+) a Toll Free Access Number, plus the called telephone number, and then inputs the billing information as instructed by the automated call completion system. This call is completed without any assistance from an operator.

The fully automated rate also applies if a call: (a) placed by a party identified as disabled and as a result of that disability cannot complete the call and the caller requests operator assistance for call completion or; (b) cannot be completed by the caller due to equipment failure or trouble on the long distance network and the caller requests operator assistance for call completion.

3.1.7 Application of Charges

(A) There are two (2) rate elements which apply to Operator Toll Assistance Services, a usage charge and a per call charge. The rates for a particular call are determined by the following criteria: (i) completion type (Station-to-Station or Person-to-Person), (ii) billing option selected (collect or third number) and (iii) level of automation used (operator dialed, operator assisted, or fully automated).

For certain Operator Toll Assistance Service calls, usage rates also vary depending on whether the call is classified as residential or business. The business rate per minute applies when the call is billed to a telephone number presubscribed to the Company for a Business Service. The residential rate per minute applies when a call is billed to a telephone number presubscribed to the Company for a Residential Service. The residential rate per minute also applies for a call placed collect or billed to a third number if the call is billed to a telephone number not presubscribed to the Company.

(B) If a Customer, End User, or Casual Caller completes an Operator Toll Assistance Services call by dialing one plus (1+) any of the Group 2 Toll Free Access Numbers, the rates and charges contained in Section 7 apply.

A.C.C. Tariff No. 17 1st Revised Page 55 Cancels Original Page 55 Effective: October 12, 2015

Arizona Voice Tariff

SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

- 3.2 Directory Assistance Services (continued)
 - 3.2.5 Application of Charges
 - (A) General
 - .1 Directory Assistance charges apply whether or not the Directory Assistance operator furnishes the requested telephone number(s) (e.g., the requested telephone number is unlisted, non-published or no record can be found).
 - .2 Customers will be billed a charge for each request of two listings or portion thereof.
 - .3 Directory Assistance charges may be billed to the originating number or to an alternate billing option. Calls placed to Directory Assistance with alternate billing will incur both the Directory Assistance charge as well as the per call charge for the alternate billing option.
 - .4 Any calls to Directory Assistance utilizing an operator will be billed the Directory Assistance charge plus the applicable operator services per call charges. If the Customer reaches a long distance operator and the long distance operator connects the Customer to Directory Assistance the Directory Assistance charge and the Operator dialed per call charge will apply. If the long distance operator stays on the line to complete the call for the caller, usage charges also apply.
- 3.3 Reserved for Future Use

Arizona Voice Tariff

A.C.C. Tariff No. 17 1st Revised Page 65 Cancels Original Page 65 Effective: October 12, 2015

SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

3.7 Custom Business Services

See Section 7.7 for Custom Business Services Rates and charges

3.7.1 AT&T High Volume Calling II

(A) General

- .1 This is a custom combination Flat Rate optional pricing plan. There are four Service offerings available under this optional calling plan. AT&T High Volume Outbound Calling II is an outbound calling plan for Customers that utilize Switched Access to reach the long distance network. AT&T High Volume Toll Free Calling II is a TFS for Customers that utilize Switched Access to receive calls from the long distance network.
- .2 See Section 3.6 of this Tariff for optional features, rules and regulations, and general information regarding TFS.

Toll free calls may originate on any type of access and are terminated via Switched Access lines to the Customer's location.

(B) Availability

1 This optional calling plan is designed for Business Customers that utilize Switched Access arrangements to reach the long distance network. Outbound Service is available to Customers that utilize Switched Access. TFS is available for termination to a Customer's Switched Access lines. The Customer may subscribe to AT&T High Volume Calling II for outbound Service only, TFS only, or both outbound and TFS.

(D)

- .2 This plan is available to Business Customers that (a) request to be provisioned under this optional pricing plan; (b) make a MAC of at least \$600 per year and sign a term plan agreement for one (1), two (2) or three (3) years; and (c) subscribe to High Volume Calling II for the provision of interstate service.
- (T) (T) (T/D) (D)
- 3 If a Centrex Customer with terminals subscribes to High Volume Outbound Calling II, all lines associated with the Centrex terminals must be presubscribed to the Company.

A.C.C. Tariff No. 17 1st Revised Page 66 Cancels Original Page 66 Effective: October 12, 2015

Arizona Voice Tariff

SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

3.7 Custom Business Services (continued)

3.7.1 AT&T High Volume Calling II (continued)

(C) MACs, and Term Plan Agreements

(D)

.1 Customers that subscribe to this service and who wish to: (1) change MAC; (2) change the length of their term; or; (3) change to another High Volume Calling Plan; customers must cancel their current term plan agreement and sign a new term plan agreement with new begin/end dates unless otherwise indicated in this Tariff.

(D)

.2 The Company will not charge an early termination fee and/or under utilization fee (ETF/UUF) when a Customer cancels an existing term plan agreement with a MAC if at the same time the Customer agrees to replace some or all of their existing service with Internet Protocol (IP) service, Wireless, or any functionally equivalent service from an Affiliate of the Company for the purpose of placing outbound and/or inbound live voice communications outside of the customer's local calling area.

See Section 2.26 of this Tariff for additional rules and regulations applicable to MACs, and term plan agreements.

(D)

(D) IntraLATA and InterLATA Service Options

- .1 For outbound Services provided via a Switched Access arrangement, Business Customers may subscribe to any of the Company's outbound Service offerings for the provision of (1) intrastate InterLATA and intrastate IntraLATA calling; (2) intrastate InterLATA calling only and select another company for the provision of the Customer's intrastate IntraLATA calling; or (3) intrastate IntraLATA calling only and select another company for the provision of the Customers's intrastate InterLATA calling.
- .2 For TFS, Customers may subscribe to TFS with or without the ability to receive intrastate IntraLATA Service from the Company.

(E) Rating Inbound and Outbound Calls

(D)

.1 Usage Rates

The Customer's usage rate for each call is based on (1) whether the call is outbound or inbound TFS; (2) the Customer's MAC; and (3) the length of the Customer's term plan (1 year, 2 years, or 3 years).

(D)

(D)

Arizona Voice Tariff

A.C.C. Tariff No. 17 1st Revised Page 67 Cancels Original Page 67 Effective: October 12, 2015

SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

- 3.7 Custom Business Services (continued)
 - 3.7.1 AT&T High Volume Calling II (continued)
 - (E) (continued)
 - .2 Billing Increments

(D)

(D)

For Customers with a MAC, calls are billed in increments of one (1) second subject to a minimum connect time (initial period) of eighteen (18) seconds. This optional pricing plan is rated on an Aggregation ID basis if multiple BTNs are involved.

(F) Transfer of an Existing TFS to High AT&T Volume Toll Free Calling II

A Customer request to transfer TFS to the AT&T High Volume Toll Free Calling II will be processed as a request to cancel the Customer's existing TFS optional calling plan. To transfer TFS, the Customer must meet the availability requirements for the AT&T High Volume Toll Free Calling II plan. Customer shall be responsible for any and all early termination charges.

Arizona Voice Tariff

A.C.C. Tariff No. 17 1st Revised Page 68 Cancels Original Page 68 Effective: October 12, 2015

SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

- Custom Business Services (continued) 3.7
 - High Volume Calling Connections I 3.7.2
 - (A) Availability

This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2005.

If the Customer fails to maintain the required products or services required for this plan, the Customer will no longer qualify for this plan and will be moved to AT&T High Volume Calling II with the same MAC and term plan commitment unless the Customer selects an alternative Service. If the Customer is moved to AT&T High Volume Calling II with the same MAC and term plan commitment as this plan, early termination fees will not apply and the begin/end dates of the term plan for AT&T High Volume Calling II will be the same begin/end dates as the term plan for this plan. If the Customer moves to any High Volume Calling plan or any other optional calling plan with a MAC or term plan commitment that is lower than the MAC and term plan commitment for this plan, early termination fees apply.

> (D) (D)

- (C) Rating Inbound and Outbound Calls
 - .1 Usage Rates

The Customer's usage rate for each call is based on (1) whether the call is outbound or inbound TFS; (2) the Customer's MAC; and (3) the length of the Customer's commitment (1 year, 2 years, or 3 years).

> (D) (D)

Billing Increments

Calls are billed in increments of one (1) second subject to a minimum connect time (initial period) of eighteen (18) seconds.

Arizona Voice Tariff

A.C.C. Tariff No. 17 1st Revised Page 69 Cancels Original Page 69 Effective: October 12, 2015

SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

3.7 Custom Business Services (continued)

3.7.3 High Volume Calling Connections II

(A) Availability

This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2005.

- (B) If the Customer fails to maintain the required products or services for this plan, the Customer will no longer qualify for this plan and will be moved to AT&T High Volume Calling II with the same MAC and term plan commitment unless the Customer selects an alternative Service. If the Customer is moved to AT&T High Volume Calling II with the same MAC and term plan commitment as this plan, early termination fees will not apply and the begin/end dates of the term plan for AT&T High Volume Calling II will be the same begin/end dates as the term plan this plan. If the Customer moves to any High Volume Calling plan or any other optional calling plan with a MAC or term plan commitment that is lower than the MAC and term plan commitment for High Volume Calling Connections II, early termination fees apply.
- (C) Rating Inbound and Outbound Calls

(D)

.1 Usage Rates

The Customer's usage rate for each call is based on (1) whether the call is outbound or inbound TFS; (2) the Customer's MAC; and (3) the length of the Customer's commitment (1 year, 2 years, or 3 years).

(D) | (D)

.2 Billing Increments

Calls are billed in increments of one (1) second subject to a minimum connect time (initial period) of eighteen (18) seconds.

3.7.4 AT&T Business Calling, formerly Long Distance for Business

This plan is a combination switched TFS and outbound optional pricing plan available to Business Customers. This optional calling plan is available to new and existing Business Customers that use Switched Access to reach the long distance network for outbound calling and/or to receive calls from the long distance network for TFS and (2) that request to be provisioned under this optional pricing plan.

(T/D)

The rates and charges specified herein provide for a usage sensitive charge. All calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of sixty (60) seconds. When ordering Service, the Business Customer must specify if this plan is to be used for outbound calls only, inbound calls only, or both inbound and outbound calling. Multiple BTN aggregation is not available with this Service.

Arizona Voice Tariff

A.C.C. Tariff No. 17 1st Revised Page 70 Cancels Original Page 70 Effective: October 12, 2015

SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

3.7 Custom Business Services (continued)

3.7.5 Total Solutions Plus

(A) Availability

This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

- (B) If a Customer fails to maintain at least one of the products, services or features required for this plan, the Customer will no longer qualify for this plan. Unless the Customer selects an alternative optional calling plan, the Customer will be moved to AT&T Business Calling and the rates and charges associated with AT&T Business Calling will apply in lieu of the rates and charges in for this plan.
- (C) All calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of sixty (60) seconds. When ordering Service, the Business Customer must specify if Total Solutions Plus is to be used for outgoing calls only, TFS, or both.

3.7.6 Reserved for Future Use

(T/D)

(D)

- 3.7.7 AT&T Business Calling \$5.95 formerly known as Business Domestic Saver
 - (A) Availability

This service is no longer available to new Customers or existing Customers at new locations effective May 12, 2009.

(B) Outbound and TFS calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of sixty (60) seconds. For

A.C.C. Tariff No. 17 2nd Revised Page 71 Cancels 1st Revised Page 71 Effective: October 12, 2015

Arizona Voice Tariff

SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

3.7 Custom Business Services (continued)

3.7.8 AT&T Business Calling \$15 formerly known as Business Domestic Saver 15

Business Customers that subscribe to AT&T Business Calling \$15 Travel, to this State and bill intrastate calls to their calling card will pay the Calling Card Option 2 – Category 11 rate specified in Section 7.7 of this Tariff in lieu of the Calling Card Option 2 - Category 11 rates specified in Section 7.1 of this Tariff

3.7.9 Reserved for Future Use

(T/D)

(D)

| | | | | | | | | | | | |

3.7.10 Reserved for Future Use

(T/D)

A.C.C. Tariff No. 17 1st Revised Page 72 Cancels Original Page 72 Effective: October 12, 2015

Arizona Voice Tariff SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

3.7 **Custom Business Services (continued)**

3.7.11 Reserved for Future Use

(T/D)

(D)

(D)

(T/D)

3.7.12 Reserved for Future Use

(D) (D)

3.7.13 Reserved for Future Use

(T/D)(D)

1st Revised Page 73 Cancels Original Page 73 Effective: October 12, 2015

A.C.C. Tariff No. 17

Arizona Voice Tariff

SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

3.7 Custom Business Services (continued)

3.7.14 Reserved for Future Use

(T/D)

(D)

(D)

3.7.15 Reserved for Future Use

(T/D)

(D)

Issued: September 10, 2015

A.C.C. Tariff No. 17 2nd Revised Page 74 Cancels 1st Revised Page 74

Cancels 1st Revised Page 74 Effective: October 12, 2015

Arizona Voice Tariff

SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

- 3.7 Custom Business Services (continued)
 - 3.7.16 Reserved for Future Use
 - 3.7.17 Reserved for Future Use

(T/D)

(D)

| | | (D)

A.C.C. Tariff No. 17 1st Revised Page 75 Cancels Original Page 75 Effective: October 12, 2015

Arizona Voice Tariff

SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

(D)

Issued: September 10, 2015

A.C.C. Tariff No. 17 2nd Revised Page 76 Cancels 1st Revised Page 76 Effective: October 12, 2015

Arizona Voice Tariff

SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

~ =	~ .	D .	~ .	/ .* 1\
2'1	('iictom	Buchace	COMMISSION	COntinued
3.7	CHSIOIII	13112111622	OCIVICES !	(continued)

3.7.18 Reserved for Future Use

(T/D)

(D)

(D)

Issued: September 10, 2015

A.C.C. Tariff No. 17 2nd Revised Page 78 Cancels 1st Revised Page 78 Effective: October 12, 2015

Arizona Voice Tariff

SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

3.7 Custom Business Services (continued)

3.7.19 Reserved for Future Use

(T/D)

(D)

A.C.C. Tariff No. 17 2nd Revised Page 80 Cancels 1st Revised Page 80

Effective: October 12, 2015

Arizona Voice Tariff

SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

Custom Business Services (continued) 3.7

3.7.22 Reserved for Future Use

(T/D)

(D)



AT&T Business CallingSM Monthly 3.7.23

- AT&T Business Calling MonthlySM is a bundled intrastate/interstate outbound calling (A) and/or Switched Toll Free Service inbound calling long distance calling plan. This plan is established at the BTN level. Multiple BTN aggregation is not available with this Service. If the Customer or Applicant selects a different business long distance calling plan for specific WTN(s), the Customer is required to establish a separate BTN for each variation. This Service is available to new and existing Business Customers who:
 - .1 use Switched Access to reach the long distance network for outbound calling and/or to receive calls from the long distance network for Switched Toll Free Service;
 - .2 Subscribe to the Company for the provision of interstate and intrastate InterLATA and/or intrastate IntraLATA Service;
 - .3 request to be provisioned under this optional calling plan.
- (B) Outbound and Switched Toll Free Service inbound calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of one (1) minute.



A.C.C. Tariff No. 17 1st Revised Page 81 Cancels Original Page 81 Effective: October 12, 2015

Arizona Voice Tariff

SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

3.7 Custom Business Services (continued)

3.7.24 AT&T High Volume Calling IV

(A) General

- .1 AT&T High Volume Calling IV is a custom combination Flat Rate optional pricing plan. The following Service offerings are available under this optional calling plan; (a) outbound calling for Customers that utilize Switched Access to reach the long distance network; and/or (b) Customers that utilize Switched Access to receive calls from the long distance network. The Customer may subscribe to this plan for outbound Service only, TFS only or for both outbound and TFS.
- .2 See Section 3.6 of this Tariff for optional features, rules and regulations, and general information regarding TFS. Toll free calls may originate on any type of access and are terminated via Switched Access to the Customer's location.

(B) Availability

- This optional calling plan is designed for Business Customers that utilize Switched Access arrangements to reach the long distance network. Outbound Service is available to Customers that utilize Switched Access. TFS is available for termination to a Customer's Switched Access lines. The Customer may subscribe to this plan for outbound Service only, TFS only, or both outbound and TFS.

- .2 This plan is available to Business Customers that (1) request to be provisioned under this optional pricing plan; (2) make a MAC of at least \$600 per year and sign a term plan agreement for one (1), two (2) or three (3) years; and subscribe to this plan for the provision of interstate service.
- .3 If a Centrex or Plexar® Customer with terminals subscribes to this plan, all lines associated with the Centrex or Plexar® terminals must be presubscribed to the Company.

A.C.C. Tariff No. 17 1st Revised Page 82 Cancels Original Page 82 Effective: October 12, 2015

Arizona Voice Tariff

SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

3.7 Custom Business Services (continued)

3.7.24 AT&T High Volume Calling IV (continued)

- (C) IntraLATA and InterLATA Service Options
 - .1 For outbound Services provided via a Switched Access arrangement, Business Customers may subscribe to any of the Company's outbound Service offerings for the provision of (1) intrastate InterLATA and intrastate IntraLATA calling; (2) intrastate InterLATA calling only and select another company for the provision of the Customer's intrastate IntraLATA calling; or (3) intrastate IntraLATA calling only and select another company for the provision of the Customers's intrastate InterLATA calling.
 - .2 For TFS, Customers may subscribe to TFS with or without the ability to receive intrastate IntraLATA Service from the Company.
- (D) Rating TFS and Outbound Calls

(D)

.1 Usage Rates

The Customer's usage rate for each call is based on (1) whether the call is outbound or TFS; (2) the Customer's MAC; and (3) the length of the Customer's term plan (1 year, 2 years, or 3 years).

(D)

(D)

.2 Billing Increments - Outbound and TFS

(T/D) (D)

For Customers with a MAC, calls are billed in increments of one (1) second subject to a minimum connect time (initial period) of eighteen (18) seconds. This optional pricing plan is rated on an Aggregation ID basis if multiple BTNs are involved

(e) A Customer request to transfer existing TFS to the TFS associated with this plan will be processed as a request to cancel the Customer's existing TFS optional calling plan. To transfer TFS, the Customer must meet the availability requirements for this plan. Customer shall be responsible for any and all early termination fees.

A.C.C. Tariff No. 17 4th Revised Page 84 Cancels 3rd Revised Page 84 Effective: October 12, 2015

Arizona Voice Tariff

SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

3.8 Custom Business Miscellaneous Service

See Section 7.8 for Custom Business Miscellaneous Service

3.8.1 Reserved for Future Use



3.8.2 Account Codes^{1,2}

- (A) Account codes are an optional feature associated with outbound long distance Service that provides the Customer the ability to track usage by requiring the caller enter a string of digits ("digit string"). Account codes enable the Customer to obtain call detail from the Company which is sorted and summarized based on digits entered by the caller
- (B) The account codes are available on a mandatory basis only when placing a call, the caller must enter an account code for the call to complete.
- (C) The length of the string digits available to a Customer is limited and the number of digits is based on whether the call originates at an On-Net or Off-Net location. The Company controls the length of the string digits. The caller will be allowed three (3) attempts to enter a valid account code before the call is terminated."
- (D) If the Customer subscribes to the validated feature, the caller must enter specific account codes in order to complete the call. If the Customer subscribes to the non-validated feature, the caller may enter any digits as an account code as long as the string is the designated number of digits in length.

¹This feature is no longer available to new Customers effective January 12, 2015. Additionally, concurrent with this change, the non-mandatory account code option is discontinued.

²Effective June 12 2015, no changes will be allowed to Account Code configurations. Existing customers may continue with current Account Code configurations until the Account Code billing feature is discontinued in its entirety by the Company.

A.C.C. Tariff No. 17 1st Revised Page 85 Cancels Original Page 85 Effective: October 12, 2015

Arizona Voice Tariff

SECTION 4 - SWITCHED SERVICES MAXIMUM RATES AND CHARGES

4.1 Operator Toll Assistance Services



There are two rate elements. They include a usage rate and a per call charge. The per call charges apply to the initial period of each Operator Toll Assistance Service call. The maximum rates are as follows:

Service	Maximum Rate
Usage Per Minute	\$0.99
Station-to-Station Sent Paid - Per Call	\$5.20
Station-to-Station Collect - Per Call	\$5.20
Station-to-Station Third Number- Per Call	\$5.20
Person-to-Person All Call Types – Per Call	\$12.00
Operator Dialed – Per Call	\$4.00
Calling Card Customer Dialed Station-to-Station – Per Call	\$2.00
Calling Card Operator Assisted – Per Call	\$5.20

4.2 Directory Assistance (DA) Services

Service	Maximum Rate
DA – Per Call	\$3.30
DA Call Completion (DACC) – Per Call	\$5.20

3rd Revised Page 89 Cancels 2nd Revised Page 89

Effective: October 12, 2015

A.C.C. Tariff No. 17

Arizona Voice Tariff

SECTION 7 - PRICE LIST

- Operator Toll Assistance Services 7.1
 - Access Method Toll Free Access Number 7.1.1
 - (A) Reserved for future use
 - Group 2 Toll Free Access Numbers
 - .1 Reserved for Future Use

(D)

(D)

(T/D)

.2 Billed To All Other Operator Toll Assistance Billing Options

For all other Operator Toll Assistance Services calls completed via a Group 2 Toll Free Access Number, the usage rates and per call charges are the same as the usage rates and per call charges described in Section 7.1.2 (A), 7.1.2 (B), and 7.1.2 (D) of this Tariff.

A.C.C. Tariff No. 17 3rd Revised Page 90 Cancels 2nd Revised Page 90 Effective: October 12, 2015

Arizona Voice Tariff

SECTION 7 - PRICE LIST

7.1 Operator Toll Assistance Services (continued)

7.1.2 All Other Access Methods

There are two rate elements. They include a usage charge and a per call charges. The usage charges and per call charges follow:

(A) Usage Rates

Call Type	Rate Per Minute
All Other Operator Toll Assistance Services Calls	
- Business	\$0.35
- Residential	\$0.35

(B) Person-to-Person Per Call Charge

	Ö
ate Per Call	Ĭ
\$4.50	_

(D)

(D)

A.C.C. Tariff No. 17 3rd Revised Page 91 Cancels 2nd Revised Page 91 Effective: October 12, 2015

Arizona Voice Tariff

SECTION 7 - PRICE LIST

- 7.1 Operator Toll Assistance Services (continued)
 - 7.1.2 All Other Access Methods (continued)
 - (C) Reserved for Future Use

(T/D

(D)

(D)

A.C.C. Tariff No. 17 2nd Revised Page 96 Cancels 1st Revised Page 96 Effective: October 12, 2015

Arizona Voice Tariff

SECTION 7 - PRICE LIST

7.7 Custom Business Services

(D) | (D)

(D)

(D)

(D)

(D)

(D)

(D)

7.7.1 AT&T High Volume Calling II

(A) Outbound Calls

The per minute usage rates for intrastate InterLATA calls are as follows:

	Per Minute Rate			
MAC	1 Year Term Plan	2 Year Term Plan	3 Year Term Plan	
\$600	\$0.0900	\$0.0880	\$0.0850	
\$2,400	\$0.0900	\$0.0870	\$0.0840	
\$6,000	\$0.0900	\$0.0860	\$0.0820	
\$12,000	\$0.0880	\$0.0840	\$0.0800	

The per minute usage rates for intrastate IntraLATA calls are as follows:

	Per Minute Rate		
MAC	1 Year Term Plan	2 Year Term Plan	3 Year Term Plan
\$600	\$0.0900	\$0.0880	\$0.0850
\$2,400	\$0.0900	\$0.0870	\$0.0840
\$6,000	\$0.0900	\$0.0860	\$0.0820
\$12,000	\$0.0880	\$0.0840	\$0.0800

A.C.C. Tariff No. 17 2nd Revised Page 100 Cancels 1st Revised Page 100 Effective: October 12, 2015

Arizona Voice Tariff

SECTION 7 - PRICE LIST

7.7 Custom Business Services (cor	tinued))
-----------------------------------	---------	---

7.7.4 AT&T Business Calling, formerly known as Long Distance for Business

7.7.5 Total Solutions Plus¹

Rate Per Minute	
Inbound/Outbound	(D)
\$0.08	(D)

7.7.6 Reserved for Future Use



7.7.7 AT&T Business Calling \$5.95² formerly known as Business Domestic Saver

(T)

(D)

R	ate Per Minute
Int	ound/Outbound
	\$0.1440



7.7.8 Reserved for Future Use





(D) (T)

¹This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004

²This service is no longer available to new Customers or existing Customers at new locations effective May 12, 2009

A.C.C. Tariff No. 17 1st Revised Page 101 Cancels Original Page 101 Effective: October 12, 2015

Issued: September 10, 2015

issucu.	. Septen	1001 10, 2013	Arizona Voice Tariff	Effective. October 12, 2013
			SECTION 7 - PRICE LIST	
.7	Custom	Business Services (continue	ed)	
	7.7.9	Reserved for Future Use		
	7.7.10	Reserved for Future Use		
	7.7.11	Reserved for Future Use		
	7.7.11	Reserved for Future Osc		
	7.7.12	Reserved for Future Use		
	7.7.12	Reserved for Future Osc		
	7.7.13	Reserved for Future Use		

(D) (D)

A.C.C. Tariff No. 17 2nd Revised Page 102 Cancels 1st Revised Page 102 Effective: October 12, 2015

Issued: September 10, 2015

Arizona Voice Tariff

SECTION 7 - PRICE LIST

7.7 Custom Business Services (continued)

7.7.14 Reserved for Future Use

(D) | | (D)

(T/D)

7.7.15 Reserved for Future Use

(T/D)

(D) | | (D)

7.7.16 Reserved for Future Use

A.C.C. Tariff No. 17 3rd Revised Page 103 Cancels 2nd Revised Page 103 Effective: October 12, 2015

Arizona Voice Tariff

SECTION 7 - PRICE LIST

7.7 **Custom Business Services (continued)**

7.7.17 Reserved for Future Use

(T/D)





SBC Long Distance, LLC d/b/a AT&T Long Distance

Issued: September 10, 2015

A.C.C. Tariff No. 17 2nd Revised Page 104 Cancels 1st Revised Page 104 Effective: October 12, 2015

Arizona Voice Tariff

SECTION 7 - PRICE LIST

į

(D)

(D)

(D) (D) SBC Long Distance, LLC d/b/a AT&T Long Distance

Issued: September 10, 2015

A.C.C. Tariff No. 17 1st Revised Page 104.1 Cancels Original Page 104.1 Effective: October 12, 2015

Arizona Voice Tariff

SECTION 7 - PRICE LIST

7.7 Custom Business Services (continued)

7.7.18 Reserved for Future Use

(T/D)

(D)

(D)

(D)

SBC Long Distance, LLC d/b/a AT&T Long Distance

Issued: September 10, 2015

A.C.C. Tariff No. 17 3rd Revised Page 105 Cancels 2nd Revised Page 105 Effective: October 12, 2015

Arizona Voice Tariff

SECTION 7 - PRICE LIST

7.7 Custom Business Services (continued)

7.7.19 Reserved for Future Use

(T/D)

(D)

| | | | | | | | | | | | | | | |

A.C.C. Tariff No. 17 2nd Revised Page 108 Cancels 1st Revised Page 108 Effective: October 12, 2015

Arizona Voice Tariff

SECTION 7 - PRICE LIST

7.7 Custom Business Services (continued)

7.7.22 Reserved for Future Use

(T/D)

(D)

(D)

(D)

7.7.23 AT&T Business Calling SM Monthly

Rate Per Minute MRC Inbound/Outbound \$10.00 \$0.14

(T/D)

(D) (D)

7.7.24 AT&T High Volume Calling IV

(A) Outbound and Inbound Per-Minute Usage Rates

MAC	1 Year Term Plan	2 Year Term Plan	3 Year Term Plan
\$600	\$0.0900	\$0.0880	\$0.0850
\$2,400	\$0.0900	\$0.0870	\$0.0840
\$6,000	\$0.0900	\$0.0860	\$0.0820
\$9,000	\$0.0900	\$0.0860	\$0.0820
\$12,000	\$0.0880	\$0.0840	\$0.0800
\$18,000	\$0.0880	\$0.0840	\$0.0800
\$24,000	\$0.0880	\$0.0840	\$0.0800
\$30,000	\$0.0860	\$0.0820	\$0.0780
\$42,000	\$0.0860	\$0.0820	\$0.0780
\$60,000	\$0.0840	\$0.0800	\$0.0760
\$90,000	\$0.0840	\$0.0800	\$0.0760
\$120,000	\$0.0820	\$0.0870	\$0.0740
\$180,000	\$0.0800	\$0.0770	\$0.0730
\$240,000	\$0.0780	\$0.0760	\$0.0720

A.C.C. Tariff No. 17 4th Revised Page 110 Cancels 3rd Revised Page 110 Effective: October 12, 2015

Arizona Voice Tariff

SECTION 7 - PRICE LIST

7.8 Custom Business Miscellaneous Services

7.8.1 Reserved for Future Use

(T/D)

(D)

(D)

7.8.2 Account Codes^{1,2}

	MRC
Small Business Plans	\$10.00 per BTN/BAN
High Volume Calling Plans	\$00.00 per BTN/BAN

¹This feature is no longer available to new Customers effective January 12, 2015. Additionally, concurrent with this change, the non-mandatory account code option is discontinued.

²Effective June 12 2015, no changes will be allowed to Account Code configurations. Existing customers may continue with current Account Code configurations until the Account Code billing feature is discontinued in its entirety by the Company.